

Register for this one-day workshop today!

Problem Solving and Decision Making

Problem solving and decision making are core elements of all human activity that shape our lives and our organizations.

Every business accomplishment or failure, every opportunity seized or missed, originates from a decision someone made or failed to make.

This workshop explores principles, tools, best practices and case studies that will assist participants in advancing their problem solving and decision making skills and competencies.

It is geared toward all leaders employed in private or public organizations.

Presenter:
Pat Bolger,
MSc, BSc, CEA
35 years
leadership and
management
experience in industry,
government and
consulting.



Monday, March 22 • 8:30 AM - 4:00 PM • North Bay

Topics to be Covered

- The Art & Science of Problem Solving & Decision Making
- Perception, Beliefs, Mental Models and Paradigms
- The “Big Picture” (Vision, Mission, Purpose and Values)
- Decision Making Approaches, Context and Stance
- Applying Multiple Intelligences at Work
- Choice Theory and the Importance of Meeting Needs
- Decision Obstacles, Biases and Victim Pathology
- Responsibility / Accountability / Coaching / Mentoring
- Why Decisions Fail - Why We Make Predictable Mistakes
- Getting to the Root Cause of Problems
- Constructive Dissent / Wisdom of Crowds / “Group Think”
- Innovation & Creative Thought
- Teams / Collaboration / Strategy / Negotiation
- Decision Making in Times of Conflict and Times of Crisis
- Systems Thinking / Evidence-based Approach
- Consensus Decision Making
- Role Playing / Exercises / Case Studies

Registration: \$280 + GST

Cost includes lunch and valuable binder containing workshop visuals and references.

To register, call the Industry Liaison Office (705) 474-7600 Ext. 5671 or use our on-line form at www.canadorec.on.ca. Click on Departments & Services, Programs, and then Corporate Training.